

CCPC Board of Governors Meeting Minutes Wednesday, January 8, 2020 Delores Bowman Auditorium Call to order 6:01 pm

Roll Call

CCPC Board members present - Pamela Adams, Robert Brown, Timothy Collier, Caroline Moore, Ki-Afi Ra Moyo, Donald Washington, George Weatherby, Prencis Wilson

CCPC Board members absent – Ashley Colmenero, Michelle Burns, Luwana Pettus-Oglesby

Ex Officio Members Present: Carrie Douglas, Dr. Philip Lichtenstein

Other: Melba Moore, Commissioner CHD, Domonic Hopson, Zach Southwood, Assistant City Solicitor, Phyllis Richardson, Yury Gonzales, M.D., Virginia Scott, Angelina Burton

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:01 p.m.		Robert Brown
Roll Call	8 members present, 3 absent		Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the December 11, 2019 CCPC meeting.	Motion: Collier 2 nd : Washington Action: Passed	Angela Bredestege
Committees	 Clinical and Quality Committee – Mr. Collier asked for more time to reach out to the board members. Marketing – Ms. Moyo – the marketing committee has a meeting scheduled with Ms. Fuller. Ms. Moyo and Ms. Adams currently serve the committee. Ms. Colmenero is rescheduled to the February meeting. Personnel – Ms. Burns – In her absence, Mr. Hopson spoke to her completed charter. The personnel Committee will complete Mr. Hopson's evaluation and present it to the board. The committee also reviews and makes recommendations of new CCPC Board Members. Mr. Brown has volunteer for this committee. Mr. Washington will present for the Planning Committee in February. 		Robert Brown

Patient Refund Process	In conjunction with our new invoicing procedure, we have credits and over payments owed to patients from as far back as 2015. We must attempt to repay this before we can continue with a new invoicing policy. We owe patients approximately \$99,000. We are reaching out to the city solicitor's office for an appropriate policy/process for returning the funds. Credits in the amount of \$55,000 are from 2019. We will have conversations with the patients and let them determine what to do with their balance. Credits in the amount of \$28,000 are from 2018 and previous years. We will work with the legal department to make sure we are compliant in how we return the funds.	Domonic Hopson
Ambrose Health Center	Mr. Hopson presented the data on how Ambrose Health Center is performing including Slot Utilization, No-Show Rates, Marketing, Walk-Ins, New Patient Counts and Wait times.	Domonic Hopson
Walnut Street Health Center	The Health Center has been closed since late November due to mold. There has been treatment in the basement and commercial dehumidifiers are being utilized. There are 4 additional concerns in addition to the mold. The HVAC has been serviced and a report has been submitted. A structural item has been cleared by an inspection staff. As soon as the outstanding items are completed, another city inspection will be done.	Domonic Hopson
No-Show Policy	The No-Show Policy has been revised to reduce our no-show rates. A new step in the policy is patient counselling. Staff will learn how to advise the patients of the impact of a no-show appointment. Our current policy has not been used consistently and moving forward we must use the new policy consistently across all sites. Discussion: We are working on additional information regarding the impact of po-show	Domonic Hopson
	information regarding the impact of no-show appointments to be shown on the television screens at the health centers. No-show data will be brought to the board on a quarterly basis.	
Dr. Kim Oberlander	Dr. Oberlander has resigned her position as Dental Director.	
MAT	At the end of December 2019, we treated our first patient in the MAT (Medication-Assisted	

	Treatment) Program. We are working on how we announce to the public that we now provide this service.	
Credentialing and Privileging	Handout summary of staff that were credentialed and privileged as well as reprivileging candidates.	Phyllis Richardson
Nursing Director	We have 2100 doses of flu vaccine curtesy of UC and an anonymous donor. CDC has predicted a significant flu season. Hospitalizations have increased.	Virginia Scott
Q/QA	 4 metrics were presented UDS Pediatric BMI – 84% met UDS Asthma Medications – 92% met UDS Depression Screening – 88% met UDS Hypertension – 66% 	Yury Gonzales, M.D.
Commissioners Update	 Health Commissioner's Report – handout BOH Strategic Plan Meeting – January 11, 2020. CCPC Strategic Plan Meeting – January 18, 2020. The budget process for 20-21 has begun. 	Melba Moore, DBA, MS, CPHA
Meeting Adjourned 7:	30 p.m.	

	Date: 2/12/2020		Date: 2/12/2020
Angela Bredestege, Board Clerk		Pamela J. Adams, Secretary	



CCPC Board of Governors Meeting Minutes
Special Meeting
Saturday, January 18, 2020
Delores Bowman Auditorium
Call to order 9:14 am

Roll Call

CCPC Board members present - Pamela Adams, Robert Brown, Michelle Burns, Caroline Moore, Ki-Afi Ra Moyo, Luwana Pettus-Oglesby, Donald Washington, Prencis Wilson, George Weatherby

CCPC Board members absent – Timothy Collier, Ashley Colmenero

Ex Officio Members Present: Dr. Philip Lichtenstein, Carrie Douglas

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 9:14 am.		Robert Brown
Roll Call	Quorum present		Jon Lawniczak
Strategic Planning	Mr. Brown recapped the role and function of City of Cincinnati Primary Care Board of Governors (CCPC): The federal Health Resources and Services Administration (HRSA) required the Cincinnati Health Department (CHD) to establish a board of governors to oversee the mission and additional HRSA resources when CHD began operations as a Federally Qualified Health Center (FQHC). The CCPC board oversees everything related to primary care delivery ranging from the hours clinics are open, the services provided, locations of clinics, etc. The CCPC board is separate and distinct from the Board of Health (BOH). Mr. Hopson stated that today's purpose is to look at the mission, vision, values, goals and objections. The strategic plan needs to focus on what the community needs: access to care, mental and behavioral health, infant mortality, and chronic disease. Ms. Tilgner said that the BOH discussed the mission, vision, and values statement the previous week. The current vision statement is "A healthier community by serving one patient at a time". After discussion, the consensus was to retain the vision statement. The current mission statement is "To provide comprehensive, culturally competent, quality health care for all." After discussion, it was agreed to modify the statement as follows: "To provide comprehensive, culturally competent and sensitive, quality health care for all."		Robert Brown Dominic Hopson Susan Tilgner

Under previous strategic plans, the values of the BOH and CCPC were the same. At it's meeting the week before, the BOH updated their values to: "Collaboration, Commitment, Accountability, Quality, Health Equity and Access". After discussion, the consensus was to adopt these core values.

There was discussion regarding what the CCPC strategic goals for 2020-2022 should be. It was agreed to have four goals:

- 1. Access to Care and Quality Clinical Care
- 2. Financial Stewardship
- 3. Organizational Excellence
- 4. Enhancing the Patient Experience

Four breakout sessions were held with each focusing on one of the strategic goals. Upon reforming, each breakout session informed the group of its discussion.

1. Access to Care and Quality Clinical Care

This means increasing the availability of appointments, creating a welcoming environment, increasing the use of technology, follow-up care and care coordination, addressing barriers to care, reviewing policy, adopting systemic changes, studying the issues to better understand them, provide education and training, expanding services and providers. Some of the barriers to be addressed are things like transportation, access to insurance, using telehealth, increasing utilization of My Chart, and providing interpretive services.

2. Financial Stewardship

Financial stewardship means providing financial stability and improving the financial health of the organization so that it can better withstand changes including by building a reserve. This can be achieved by optimizing the revenue cycle, increasing cost controls including creating alarms to draw attention to items that are out of the norm. It also includes providing education regarding the impact not showing up for appointments, improving Medicaid coverage, improving insurance coding, educating support staff, and improving the quality of financial data presented to the board.

3. Organizational Excellence

This is to meet the needs of patients and maintaining a full staffing complement at each site. Developing the resources to retain and grow the staff and ensuring that the staff is in alignment to serve our patients. Building collaborative networks and establishing a consistent workflow are critical.

4. Enhancing the Patient Experience

Many things go into enhancing the patient experience including staff development, development of great cultural competencies and sensitivities, improving patient accountability and responsibility to their health care, improving customer service, and technology. This could be improved through the development of patient-family advisory councils at each Community Based Health Center. Staff training needs to be continuous with a focus on

	Date: 1/18/2020		Date: 1/18/2020
Next Meeting Wednesday, Fo	ebruary 12, 2020 – 6:00 p.m.		
Meeting Adjourned at noon.			
	review and final document to the	March meeting for approval.	
	present a draft of the plan at the 0	-	
	Mr. Hopson stated that the next s fine tune the objectives and action	-	
	Mr. Hopson noted that some of the with those in other areas, meaning other strategic goals.		
	through with patient feedback. Co and morale. Improving wait times health center workflows.	ontinue to build staff appreciation	
	customer services. Create an action	•	

cultural competency, development, quality improvement, and



CCPC Board of Governors Meeting Minutes Wednesday, February 12, 2020 Delores Bowman Auditorium Call to order 6:06 pm

Roll Call

CCPC Board members present - Pamela Adams, Robert Brown, Michelle Burns, Timothy Collier, Luwana Pettus-Oglesby, George Weatherby

CCPC Board members absent – Ashley Colmenero, Caroline Moore, Ki-Afi Ra Moyo, Prencis Wilson, Donald Washington

Ex Officio Members Present: Carrie Douglas

Other: Melba Moore, Commissioner CHD, Domonic Hopson, Zach Southwood, Assistant City Solicitor, Phyllis Richardson, Yury Gonzales, M.D., Virginia Scott, Angelina Burton, Jon Lawniczak

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:06 p.m.		Robert Brown
Roll Call	6 members present, 5 absent		Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the January 8, 2020 CCPC meeting. With changes.	Motion: Collier 2 nd : Burns Action: Passed	Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the January 18, 2020 CCPC Strategic Plan meeting. With changes.	Motion: P. Oglesby 2 nd : Burns Action: Passed	Angela Bredestege
Presentation	 CCPC Marketing Plan Weekly Social Media Posts Marketing Collateral Communication Partnerships HRSA Grant – used to promote health centers, physicians, programs and services. Paid Marketing Strategy – iHeart Media, DEBN- 		Marla Fuller
	FM, WKFS-FM. CCPC Marketing Committee has invited members of the Board of Health, CCPC and CHD staff to work together on an advisory committee.		
Presentation	Updated Life Expectancy by Neighborhood in Cincinnati – 2007-2015.		Maryse Amin, PhD, MS

Committees	Postponed until March 2020.	Robert Brown
Patient Billing Services	We are targeting April 1, 2020 for a go-live date to begin submitting invoices to our patients.	Domonic Hopson
Service Area Competition	HRSA grant expires on December 31, 2020. The SAC is up for bid and we are securing a consultant to assist us with the applications to secure funds. Grant applications will open in July with additional phases to follow.	Domonic Hopson
Efficiency Presentation	 Number of Visits per week all locations. No-Show % all locations New Patient % all locations New Patient Lag Time all locations Dental Visits all locations Dental % broken appts. all locations Dental % of new patients all locations Pharmacy # of fills all locations Pharmacy % escribes SBHC – Visits all locations 	Domonic Hopson
Credentialing and Privileging	Handout summary of staff that were credentialed and privileged as well as reprivileging candidates.	Phyllis Richardson
Personnel Actions	Handout – Personnel Actions for January 28, 2020.	Domonic Hopson
Nursing Director	N/A	Virginia Scott
QI/QA	Cervical Cancer Screening 71% with a goal of 90% Childhood Immunizations 41% with a goal of 80% ↓ Colorectal Cancer 52% with a goal of 70% ↓ HIV Linkage to Care 48% with goal of 75% ↑ Ischemic Vascular Disease 88% with goal of 90% Adult BMI – 87.5% with goal of 70%	Yury Gonzales, M.D.
Commissioners Update	Commissioners Report - Handout	Melba Moore, DBA, MS, CPHA
Old Business	College Student Volunteers	
New Business	New Board Members – Providers and front desk staff are being asked to assist with identifying potential board members which are also users. A new application has been drafted and will be presented to the Board at the next meeting. Community Safe Space – East Price Hill	Domonic Hopson
Medical Director	Dr. Gonzales as stepped down as the Medical Director. He is transitioning back to Price Hill Health Center and building his practice.	Domonic Hopson

Meeting Adjourned 8:03 p.m.			
Next Meeting Wednesday, March	11, 2020 – 6:00 p.m.		
	Date: 3/11/2020		Date: 3/11/2020
Angela Bredestege, Board Clerk		Pamela J. Adams, Secretary	



CCPC Board of Governors Meeting Minutes Wednesday, March 11, 2020 Delores Bowman Auditorium Call to order 6:06 pm

Roll Call

CCPC Board members present - Robert Brown, Michelle Burns, Timothy Collier, George Weatherby, Ki-Afi Ra Moyo, Donald Washington, Ashley Colmenero, Caroline Moore.

CCPC Board members absent – Prencis Wilson, Luwana Pettus-Oglesby, Pamela Adams

Ex Officio Members Present: Carrie Douglas, Philip Lichtenstein

Other: Domonic Hopson, Zach Southwood, Assistant City Solicitor, Phyllis Richardson, Virginia Scott, Jon Lawniczak, Holly Blackley, Grant Mussman, M.D.

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:04 p.m.		Robert Brown
Roll Call	7 members present, 4 absent 6:15 p.m. Member Arrival – 8 members present, 3 absent.		Angela Bredestege
Minutes	Motion : That the City of Cincinnati Primary Care Board of Governors approve the minutes of the February 12, 2020 CCPC meeting.	Motion: Burns 2 nd : Weatherby Action: Passed	Angela Bredestege
CCPC CEO Travel	Pursuant to the City of Cincinnati's Administrative Regulation No. 13 Motion to authorize the City of Cincinnati Primary Care Board to approve all travel for the Chief Executive Officer that utilizes City of Cincinnati Primary Care funding, In lieu of board authorization the board may designate an administrative official to approve all travel authorizations. Discussion: CCPC has oversight to the CEO's travel activities and oversight of the funds awarded to CCPC for staff travel and training.	Motion: Moyo 2 nd : Moore Action: Passed	Robert Brown
CCPC and BOH	Motion to approve the creation of a working committee consisting of members of the Board of Health and City of Cincinnati Primary Care to study: 1) consolidation of administrative space and 2) possible consolidation and relocation of clinical space downtown.	Motion: Collier 2 nd : Moyo Action: Passed	Robert Brown

	A mirror motion was made and passed at the Board of Health meeting on February 25, 2020.		
Walnut Street Health Center	Motion to Approve the closure of Walnut Street Health Center effective March 11, 2020. The Lease was terminated by mutual agreement	Motion: Moore 2 nd : Moyo Action: Passed	Domonic Hopson
	without cause and waiver of the 120-day notice.		
Patient Satisfaction Survey Results	Presentation – Areas of Success and Areas for Improvement.		Domonic Hopson
Board Application	New CCPC Board Application.		Domonic Hopson
	Applications will come to the Board Clerk and forwarded to the Personnel Committee. There will be an informal interview and discuss their interest to the board and their experience. We continue to encourage health center staff and providers to identify potential board		
	members from our patient population.		
Financial Position Summery	CCPC Finance Committee Revenue Cycle Data. In the next 4-6 weeks we will begin the process		Domonic Hopson
	of invoicing the patients. This should satisfy the HRSA requirements that state we must make a reasonable effort to collect on the charges to our patients.		
Covid-19 Update	Staff members are working on preparation and education that is needed for staff. Dr. Moore is leading the city effort for PPE for our staff.		Domonic Hopson
Interim Medical Director and Associate Medical Director	Dr. Grant Mussman, Interim Medical Director Dr. Denise Saker – Associate Medical Director		Domonic Hopson
Credentialing and Privileging	Handout summary of staff that were credentialed and privileged as well as reprivileging candidates.		Phyllis Richardson
Personnel Actions	Handout – Personnel Actions for February 25, 2020.		
Nursing Director	Working on an MOU with Healthy Moms and Babes. Mothers would be referred to us as Primary Care Physicians.		Virginia Scott
QI/QA	YTD UDS Statin Therapy - 79% - ↑ YTD UDS Tobacco Use Screening – 88% - a ↑ UDS Depression Screening – 80% - a ↓		Grant Mussman, M.D., ICMO
Commissioners Update	Commissioners Report - Handout		
Old Business	Pharmacy – Are we able to provide Rx outside of our system. There is an update provided to the Board Members. Ms. Blackley will return to answer questions.		
New Business			

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Meeting Adjourned 7:53	p.m.		
Next Meeting Wednesday	y, April 8, 2020 – 6:00 p.m.		
	Date: 4/8/2020		Date: 4/8/2020
Board Clerk		Pamela J. Adams, Sec	retary

CCPC Board of Governors Meeting Minutes Wednesday, April 8, 2020 Council Chambers and Remotely Call to order 6:00 pm

Roll Call

CCPC Board members present - Pamela Adams, Robert Brown, Michelle Burns, Timothy Collier, Caroline Moore, Ki-Afi Ra Moyo, Luwana Pettus-Oglesby, Donald Washington, Prencis Wilson

CCPC Board members absent — Ashley Colmenero, George Weatherby

Other: Melba Moore, Commissioner CHD, Domonic Hopson, Zach Southwood, Assistant City Solicitor

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:00 p.m.		Robert Brown
Roll Call	9 members present, 2 absent		Jon Lawniczak
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the March 11, 2020 CCPC meeting.	Motion: Moore 2nd: Collier Action: 9 yes, 1 abstain	Jon Lawniczak
Board Members Prencis Wilson and George Weatherby	Prencis Wilson and George Weatherby As their terms have ended, Mr. Brown and the Board thanked them for their dedication and service. The Membership Committee has identified three people, likely vote on them at next meeting, once approved their terms will start.		Robert Brown
Temporary Employee Leave	Furloughed 135 CHD employees including a few dozen from clinical – mostly dental – due to drop in revenue. Dental can only provide emergency services; bulk of services cannot be provided. Three centers are open for emergency services: Millvale, Bobbie Stern, Crest Smiles. Applying for Interact for Health grant to cover most of the salaries and operational expenses for the open sites.		Domonic Hopson
Financial Policies Review and Approval	Motion: That the City of Cincinnati Primary Care Board of Governors approve the CCPC FQHC Sliding Fee Discount Policy. Discussion: None	Motion: Adams 2nd: Burns Action: 6-1, 2 abstain	Domonic Hopson
	Motion: That the City of Cincinnati Primary Care Board of Governors approve the FQHC Billing Policy. Discussion: Sliding fees will be applied before the bill goes out. Encounter is closed once the providers finishes the notes.	Motion: Adams 2nd: Pettus- Oglesby Action: 8-0, 1 abstain	

	 Motion That the City of Cincinnati Primary Care Board of Governors approve the CCPC Non-Sufficient Funds Policy. Discussion: \$30 charge fee is what our bank charges us if the check is returned. Motion That the City of Cincinnati Primary Care Board of Governors approve the CCPC Patient Collections Policy. Discussion: Accounts will not be sent to private collection. Patients will still receive care, will be asked to meet with one of our account representatives to educate them on the programs we have to assist them. Once appointment is made, if patient is identified as uninsured, we reach out to the patient to see if we can assist them. Motion That the City of Cincinnati Primary Care Board of Governors approve the CCPC Payment Plan Policy. Discussion: Payment plan is initiated by the patient. If payment is missed, they will be asked if they would like to get back on their plan. Motion That the City of Cincinnati Primary Care Board of Governors approve the CCPC Patient Fees – Write-Offs – Adjustment Policy. Discussion: None Motion That the City of Cincinnati Primary Care Board of Governors approve the CCPC Waiver Reduction – Patient Fees Policy. Discussion: Need to ensure we execute this policy consistently, and that the examples in the policy are not all inclusive. Mr. Hopson will 	Motion: Pettus-Oglesby 2nd: Collier Action: 8-0, 1 abstain Motion: Adams 2nd: Pettus-Oglesby Action: 8-0, 1 abstain Motion: Adams 2nd: Pettus-Oglesby Action: 8-0, 1 abstain Motion: Pettus-Oglesby Action: 8-0, 1 abstain Approval was deferred until next meeting.	
	modify the policy based on the discuss and bring it back to the CCPC Board next month.		
Patient Invoicing Implementation	Given the environment we are currently in, with patients losing their jobs, it would not be appropriate to begin billing patients. CCPC board agreed to delay implementation. Can reassess at next meeting.		Domonic Hopson
Budget and Finance	COVID-19 impact on CHD. 9 out of 13 School-Based Health Centers are closed as schools are closed. Pharmacy visits are up, so we repurposed some of our SB nurses to assist in mailing prescriptions allowing us to process more fills in March than in February.		Domonic Hopson

	 Change in Medicaid allows us to hold phone visits and charge as if it were a video telehealth visit. 6 of 9 dental facilities are closed and we are only providing emergency care. Furloughed employees were given option of using leave or taking unemployment. Will have better idea how much this saves next month. May have to have additional furloughs. Received \$1.6 million from HRSA to help cover COVID-19 expenses. 	
Personnel Actions	Because of furloughs, positions are placed on hold. When our position improves, we will bring these employees on board.	
Old Business	Commissioner Moore sending daily COVID-19 case reports to CCPC and BOH members. Discussion on protected health information, CORVID-19 testing, Personal Protective Equipment, quarantine, impacts on vulnerable communities.	
New Business	 Board would like to see a report on emergency preparedness. No questions from public. 	
Meeting adjourned 7 Next meeting May 1		
	Date	Datens, Secretary

CCPC Board of Governors Meeting Minutes Wednesday, June 10, 2020 Council Chambers and Remotely Call to order 6:09 pm

Roll Call

CCPC Board members present – Pamela Adams, Robert Brown, Michelle Burns, Timothy Collier, Ashley Colmenero, Caroline Moore, Ki-Afi Ra Moyo, Luwana Pettus-Oglesby, Donald Washington, Carrie Douglas, Philip Lichtenstein

CCPC Board members absent

Other: Domonic Hopson, Dr. Melba Moore, Zach Southwood, Virginia Scott, Roshani Hardin, Nancy Carter, Dr. Maryse Amin.

Discussion/Action	Motion	Responsible Party
eting was called to order 6:09 p.m.		Robert Brown
lembers present. Ms. Pettus-Oglesby led at 6:25 p.m.		Angela Bredestege
tion to Table the Agenda Item "Roll CCPC"	1 st – Collier 2 nd – Burns Motion Passes: 8-0	Robert Brown
tion to Re-Elect Ms. Ki-Afi Ra Moyo to City of Cincinnati Primary Care Board of vernors.	1 st – Burns 2 nd – Moore Motion Passes: 6-2	Board
sentation – COVIDO-19 Update cussion Topics: Pop-Up Testing Funding for COVID Testing Impact of Protest/Gatherings		Dr. Maryse Amin
 Sentation Cussion Items: Nominal fees after Sliding Fee Scale. Restorative Care Fee - \$30/visit Preventative Services - \$20/visit Increase funding for services. tion to Approve the Nominal Fee ommendation for Dental Services 	1 st – Collier 2 nd – Burns	Nancy Carter, RHD, MPH
• •	Nominal fees after Sliding Fee Scale. Restorative Care Fee - \$30/visit Preventative Services - \$20/visit Increase funding for services. on to Approve the Nominal Fee	Nominal fees after Sliding Fee Scale. Restorative Care Fee - \$30/visit Preventative Services - \$20/visit Increase funding for services. In to Approve the Nominal Fee

Pharmacy Charge Changes/Sliding Fee Charges	Presentation Discussion Items:		Holly Blackley, RPh
	 Sliding fee scale has not changed in over 10 years. Lowest sliding fee scale compared to FQHC's across the country. Current sliding fee scale does not cover acquisition cost of the medication. Bringing our fees up to date to capture potential revenue. 		
	Motion to Approve the CCPC Pharmacy Charges/Sliding Fee Charges	1 st – Adams 2 nd – P. Oglesby Motion Passes: 9-0	
Letter of Support	Motion to Approve the letter as drafted with a minor change to the opening of the Letter of Support for Dr. Melba Moore and Domonic Hopson.	1 st – Moyo 2 nd – Washington Motion Fails: 3-4-2	
	 Caution the board about entering a political debate. Support for Positive Performance. Legality of such a letter presented by the full board. Board members can act in their own personal capacity. HRSA guidelines concerning this action. Voting on a Letter that has not been drafted in the form it is being voted on. 		
Board Election – Chairperson	Nominations: Robert Brown and Michelle Burns Mr. Brown was re-elected as Board Chairperson	Vote: Brown – 5 Burns – 4	Clerk/Board
Board Election – Vice-Chairperson	Nominations: Ki-Afi Ra Moyo and Pamela J. Adams. Ms. Moyo was elected as Vice-Chairperson	Vote: Moyo – 5 Adams – 2 Abstain - 2	Clerk/Board
Board Election – Secretary	Nomination: Caroline Moore. Ms. Moore was elected Secretary	Vote: 8-0-1	Clerk/Board

Board Member Applications	2 Applicant interviews.		Michelle Burns
CCPC Legislative Mandate	Motion to Approve the CCPC Legislative Mandate Restricting the Uses of Federal Grant Funds.	1 st – Collier 2 nd – Adams Motion Passes: 9-0	Domonic Hopson
Risk Management	Motion to Approve the 2019 Risk Management Annual Report.	1 st – Adams 2 nd – Moore Motion Passes: 9-0	Domonic Hopson
Patient Fee Policy	Motion to Approve Waiver Reduction – Patient Fees Policy.	1 st – Adams 2 nd – Burns Motion Passes: 9-0	Domonic Hopson
Patient Collection Policy	Motion to Approve CCPC Patient Collection Policy.	1 st – Adams 2 nd – Collier Motion Passes: 9-0	Domonic Hopson
SAC Update	Our HRSA grant was set to expire 12/31/2020. HRSA has extended all grants one year until 12/31/2021. We expect our award to be announced in April 2021 and will submit our proposal in or about August 2021.		Domonic Hopson
Finance Update	Presentation - Finance Presentation: Monthly Visit Revenue, Payor Mix, Days in A/R and total A/R.		Domonic Hopson
Efficiency Presentations	Presentation - Efficiency Presentation to the CCPC Board Members.		Domonic Hopson
Workplace Violence Policy	CCPC Violence/Aggressive Behavior Policy. Discussion:		Virginia Scott
	 Is there is a conflict concerning city employee behavior policy? Should there be a section concerning actions following an injury of an employee consistent with current city policy. Currently this is focused on patients, not employees. Protection of Patients and Staff Acknowledgement of current city guidelines/policy. Peer to Peer aggression. 		

QI/QA	June 2020 CCPC UDS Measures		Grant
	A4 0		Mussman,
	A1c > 9		M.D.
	Hypertension		
	Pediatric BMI		
	Appropriate Asthma Medication		
Minutes	Motion to Approve Minutes of the May 13,	1 st – Collier	
	2020 CCPC Board of Governor's Meeting	2 nd – Burns	
		Motion Passes:	
		8-0	

Meeting adjourned 9:13 p.n	٦.		
Next meeting July 8, 2020			
	Date: July 8, 2020	Caroline S. Moore	Date: July 8, 2020
Angela Bredestege		Caroline S. Moore, Secr	etary
Clerk, CCPC Board of Goverr	nors	Approved by Vote on Ju	ıly 8, 2020

CCPC Board of Governors Meeting Minutes Wednesday, July 8, 2020 Council Chambers and Remotely Call to order 6:00 pm

Roll Call

CCPC Board members present – Caroline Moore, Michelle Burns, Timothy Collier, Ki-Afi Ra Moyo, Donald Washington, Carrie Douglas, Donald Washington, Robert Brown, Dr. Phil Lichtenstein, Luwana Pettis-Oglesby

CCPC Board members absent – Ashley Colmenero

Other: Domonic Hopson, Kimberly Wright, Jon Lawniczak, Zach Southwood, Roshani Hardin, Virginia Scott, Grant Mussman, M.D.

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:05 p.m.		Robert Brown
Roll Call	8 members present, 1 absent		Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the June 10, 2020 CCPC meeting.	1 st : Collier 2 nd : Burns Action: Passes 7-0	Angela Bredestege
COVID-19	Presentation - COVID-19 Update for CCPC Board Meeting. Discussion Items:		Kimberly Wright & Domonic Hopson
	 City employee testing Pop-up testing sites Increased lab wait times Additional staff for testing and contact tracing Continuation of the additional delegation of duties to Mr. Hopson 		
CCPC Strategic Plan	Update – Draft plan will be submitted to the board for review and approval at August Meeting.		Domonic Hopson
FY2021 Budget Update	The final budget will be brought to the board for approval August 2020.		Domonic Hopson
	Discussion Items: • E.R.I.P. – filing critical positions despite Early Retirement		

Employee Satisfaction	Presentation - 2019 Employee Satisfaction Survey Results.		Domonic Hopson
School Based Health Center (CPD 2020/2021)	CPS has approved plan of 2/3 days alternating weeks. Discussion Topics: Will students be presenting to SBHC when they are only in school 2 or 3 days per week. Revenue Volume COVID Testing available to CPS employees, employee families, students and parents prior to the start of the school year.		Domonic Hopson
Credentialing and Privileging	Not Applicable		Phyllis Richardson
Nursing Director	 Contact Tracing Efforts and OTR Homeless Population staff as they transition back to SBHC positions. Safety at the Pop-Up Testing Sites. 		Virginia Scott
QI/QA	Dr. Mussman will present two months of UDS data at the September 2020 meeting.		Grant Mussman, M.D.
CCPC Board Application Process	 Discussion Topics: 1 new user applicant has been interviewed and we are working to schedule a non-user interview. Need for confirmation of User/Non-User Status of current board members. 		Domonic Hopson/Michelle Burns
Old Business	Ms. Moyo – reading of a letter in support to Dr. Melba Moore and Domonic Hopson. Motion to Approve Letter in Support of Dr. Melba Moore and Mr. Domonic Hopson.	Motion: Washington 2 nd – Moyo Yes: 3 No: 3 Abstain: 2 Motion Fails	Ms. Moyo

Meeting adjourned 7:54 p.m. Next meeting August 12, 202			
	Date: August 12, 2020		Date
Angela Bredestege		Caroline S. Moore, Secretary	
Clerk, CCPC Board of Governo	ors		

CCPC Board of Governors Meeting Minutes Wednesday, August 12, 2020 Council Chambers and Remotely Call to order 6:00 pm

Roll Call

CCPC Board members present – Robert Brown, Michelle Burns, Pamela J. Adams, Ashley Colmenero, Ki-Afi Ra Moyo, Carrie Douglas, Donald Washington, Timothy Collier, Luwana Pettus-Oglesby, Dr. Camille Jones, Dr. Angelica Hardee, Ashley Glass, Dr. Phil Lichtenstein, Caroline Moore.

CCPC Board members absent

Other: Domonic Hopson, Dr. Maryse Amin, Jon Lawniczak, Zach Southwood, Roshani Hardin, Grant Mussman, M.D., Roshani Hardin, Virginia Scott, Phyllis Richardson.

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:05 p.m.		Robert Brown
Roll Call	8 members present, 1 absent		Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the July 8, 2020 CCPC meeting.	1 st : Adams 2 nd : Burns Action: Passed	Angela Bredestege
CCPC Board Member	Motion to Approve Ashley Glass as a Member of the City of Cincinnati Primary Care Governing Board.	1 st : Burns 2 nd : Pettus- Oglesby Action: Passed	Michelle Burns, Personnel Comm.
CCPC Board Member	Motion to Approve Dr. Angelica Hardee as a Member of the City of Cincinnati Primary Care Governing Board.	1 st : Burns 2 nd : Pettus- Oglesby Action: Passed	Michelle Burns, Personnel Comm.
CCPC Board Member	Motion to Approve Dr. Camille Jones as a Member of the City of Cincinnati Primary Care Governing Board.	1 st : Adams 2 nd : Burns Action: Passed	Michelle Burns, Personnel Comm.
COVID-19	Presentation - COVID-19 Update for CCPC Board Meeting.		Dr. Maryse Amin
Robert Hall	Introduction of Robert Hall, CFO		Domonic Hopson
CCPC Strategic Plan	Updated Draft of the Strategic Plan.		Domonic Hopson

FY2021 Budget Update	Motion to Approve the FY2021 CCPC Budget.	1 st : Adams 2 nd : Burns	Domonic Hopson
	Discussion Items	Action: Passed	
	 SBHC and partnership with CPS to place R.N.'s in CPS schools Realization of items for increased revenue, including grants Reduction of non-personnel expenses Revenue Reduction Pandemic Pressures on Operations, i.e. health center capacity 		
Policy Update	NACHC Statement Regarding the impact of the Executive Order in relation to the 340B Drug Discount Programs.		Domonic Hopson
Credentialing and Privileging	Handout		Phyllis Richardson
Nursing Director Update	Acknowledgements:		
Policy	Motion to Approve the CCPC Patient Care Team Huddle Policy and Procedure	Motion: Collier 2 nd : Adams Action: Passed	Virginia Scott
Policy	Motion to Approve the Patient Violence/Aggressive Behavior Policy	Motion: Collier 2 nd : Adams Action: Passed	Virginia Scott
Policy	Motion to Approve the CCPC Walk-In Policy and Procedure	Motion: Collier 2 nd : Burns Action: Passed	Virginia Scott
QI/QA	August QI Report, UDS Audits for June and July 2020.		Grant Mussman, M.D.
Old Business	Motion to Indefinitely suspend the Letter for Support of Dr. Melba Moore and Domonic Hopson.	Motion: Adams 2 nd – Collier Action: Passed	Ms. Moyo
	 Recognition of Commissioner Moore and Mr. Hopson's performance during the pandemic The previous defeats of the motion by the board and its recurrence on the agenda after being voted on twice before. 		
	being voted on twice before.		

	 CCPC is an oversight board which delegates authority to the CEO Support is through performance evaluation and continued employment The perception that the board may not want to hear what the public may want to say about a member of the health department 	
New Business	Discussion Topics: • Dr. Moore's availability for the CCPC meetings	

Meeting adjourned 8:47 p.m.			
Next meeting September 9, 2	020		
	Date: 9/9/2020		Date:
Angela Bredestege		Caroline S. Moore, Secretary	

Clerk, CCPC Board of Governors

CCPC Board of Governors Meeting Minutes Wednesday, September 9, 2020 Council Chambers and Remotely Call to order 6:00 pm

Roll Call

CCPC Board members present – Robert Brown, Michelle Burns, Pamela J. Adams, Ashley Colmenero, Ki-Afi Ra Moyo, Carrie Douglas, Donald Washington, Timothy Collier, Dr. Camille Jones, Dr. Angelica Hardee, Ashley Glass, Dr. Phil Lichtenstein.

CCPC Board members absent - Caroline Moore, Luwana Pettus-Oglesby

Other: Domonic Hopson, Dr. Maryse Amin, Jon Lawniczak, Zach Southwood, Roshani Hardin, Grant Mussman, M.D., Roshani Hardin, Virginia Scott, Phyllis Richardson, Dr. Melba Moore, Robert Hall.

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:05 p.m.		Robert Brown
Roll Call	10 members present, 2 absent		Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the August 12, 2020 CCPC meeting.	1 st : Collier 2 nd : Burns Action: Passed	Angela Bredestege
COVID-19	Presentation - COVID-19 Update for CCPC Board Meeting.		Dr. Maryse Amin
CCPC Strategic Plan	Motion to Consider the CCPC Strategic Plan at the October 2020 Meeting.	1 st : Jones 2 nd : Adams Action: Passed	Domonic Hopson
FTCA Approval	Application was submitted six (6) weeks ago and we received approval for all sites of care as well as the Sub-Recipient partner in Harrison.		Domonic Hopson
2020 HRSA Clinical Quality Award	City of Cincinnati Primary Care was awarded the HRSA Clinical Quality Award which is awarded to the top 20% of health centers as it relates to quality of care. Recognition goes to the frontline staff at the health centers.		Domonic Hopson
ERIP Update	We lost two clinical leadership staff members at Bobbie Sterne Health Center.		Domonic Hopson

	We are working to fill the positions as well as additional health center staff	
	positions vacated by early retirement. Some individuals have retired, other will	
Policy Update	retire later this year. Ohio Department of Medicaid. Extension of the current telehealth services rules for FQHC's.	Domonic Hopson
340B Update	Advocacy of Board Members and presentation by Ms. Blackley at the October 2020 meeting.	Domonic Hopson
Credentialing and Privileging	Handout	Phyllis Richardson – not present
Finance Update	Preliminary review of revenue and expenditures as of August 31, 2020.	Robert Hall
Nursing Director Update	PCMH will be submitted for renewal in October.	
QI/QA	September 2020 UDS Measures – Asthma, Childhood Immunizations, Diabetes A1C Poor Control and Pediatric BMI. Other Discussion: • COVID Immunization • COVID test types and turn-around time	Grant Mussman, M.D.
Old Business	N/A	
New Business	 Location and technical issues for the October 2020 meeting Employee participation at CCPC Board Meetings Board Member Code of Conduct 	

Meeting	adiourned	7·26 n m

Next meeting October 14, 2020

Clerk, CCPC Board of Governors

CCPC Board of Governors Meeting Minutes Wednesday, October 14, 2020 Council Chambers and Remotely Call to order 6:00 pm

Roll Call

CCPC Board members present – Robert Brown, Michelle Burns, Pamela J. Adams, Ashley Colmenero, Ki-Afi Ra Moyo, Carrie Douglas, Donald Washington, Timothy Collier, Caroline Moore, Luwana Pettus-Oglesby, Dr. Camille Jones, Dr. Angelica Hardee, Ashley Glass, Dr. Phil Lichtenstein.

CCPC Board members absent -

Other: Domonic Hopson, Dr. Maryse Amin, Jon Lawniczak, Zach Southwood, Roshani Hardin, Grant Mussman, M.D., Roshani Hardin, Virginia Scott, Phyllis Richardson, Dr. Melba Moore, Robert Hall.

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:05 p.m.		Robert Brown
Roll Call	11 members present, 1 absent – with one late arrival.		Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the September 9, 2020 CCPC meeting.	1 st : Collier 2 nd : Burns Action: Passed	Angela Bredestege
COVID-19	Presentation - COVID-19 Update for CCPC Board Meeting.		Maryse Amin, PhD, MS
340B Update	340B: Threats and Developments.		Holly Blackley, RPh
CCPC Strategic Plan	Motion to Approve the City of Cincinnati Primary Care Strategic Plan. Discussion Note: The CCPC Strategic Plan will be updated with the names of the most recent newly appointed Board Members.	1 st : Adams 2 nd : Collier Action: Passed	Domonic Hopson
Quarterly Update	CCPC Board Meeting Efficiency Update Presentation.		Domonic Hopson
	Discussion/Notes/Topics: Number of Patient Visits, Telehealth, Behavioral Health Visits, No Show Percentage, Dental Visits, Broken Appointments, Dental New Patients,		

	Pharmacy Number of Escribes, School Based Visits, Vision Visits, Telehealth visit Patient Satisfaction, Vaccinations,		
Credentialing and Privileging	Handout		Phyllis Richardson
Finance Update	Handout – Finance Review for time-period of July through September 2020.		Robert Hall
	Discussion/Notes/Topics: OCHIN costs and potential savings.		
Nursing Director Update	Nursing Transition to School Based Health – 1) 20 change forms have been submitted within city process to transition nurses to CCPC from other programs. 2) If CPS closes their schools, the newly hired purses will have positions and work within		Virginia Scott
	nurses will have positions and work within CHD.		
QI/QA	 Ischemic Vascular Disease: Use of Antiplatelet Cervical Cancer Screening Adult BMI Colorectal Cancer Screening 		Grant Mussman, M.D.
Old Business	Motion to Approve Prencis Wilson as Parliamentarian to the CCPC Board.	1 st – Moyo 2 nd – N/A Action: N/A	
	Motion of Mr. Collier – Objection to the Motion to appointment Prencis Wilson as Parliamentarian.	1 st – Collier 2 nd – N/A Action: Passed	
	Discussion/Notes/Topics: Appointment of an individual as parliamentarian outside of the city solicitor's office should be codified within the bylaws; make sure such an appointment is vetted legally and it is an action that can be taken by the board without violations, whether there is a critical need for training, recent board training as offered by the city, specific training for CCPC Board Members concerning the bylaws.		
New Business	Motion by Mr. Washington to adjourn the meeting.	1 st – Washington 2 nd – Collier Action: Meeting Adjourned	

Angela Bredestege Clerk, CCPC Board of Govern	ors	Caroline S. Moore, Secretary	
	_ Date: 11/18/2020	Caroline S. Moore	Date: 11/18/2020
The meeting can be found at	: https://archive.org/details	:/ccpc-board-10-14-20	
Next meeting November 18,	2020		
Meeting adjourned 8:16 p.m			

CCPC Board of Governors Meeting Minutes Wednesday, December 9, 2020 Call to order 6:00 pm

Roll Call

CCPC Board members present – Robert Brown, Michelle Burns, Pamela J. Adams, Ashley Colmenero, Ki-Afi Ra Moyo, Carrie Douglas, Donald Washington, Timothy Collier, Caroline Moore, Luwana Pettus-Oglesby, Dr. Camille Jones, Dr. Angelica Hardee, Ashley Glass, Dr. Phil Lichtenstein.

CCPC Board members absent -

Other: Domonic Hopson, Dr. Maryse Amin, Jon Lawniczak, Zach Southwood, Roshani Hardin, Grant Mussman, M.D., Roshani Hardin, Virginia Scott, Phyllis Richardson, Robert Hall.

Topic	Discussion/Action	Motion	Responsible Party
Call to Order/Moment of Silence	Meeting was called to order 6:05 p.m.		Robert Brown
Roll Call	12 members present, 0 absent		Angela Bredestege
Minutes	Motion: That the City of Cincinnati Primary Care Board of Governors approve the minutes of the October 14, 2020 meeting.	1 st : Adams 2 nd : Collier Action: Passed	Angela Bredestege
Agenda	Motion to Accept Agenda adding Ki-Afi Ra Moyo as first item of discussion on Agenda.	1 st : Moyo 2 nd : Washington Votes: 5 Nay; 2 Yay; 5 abstain	Ki-Afi Ra Moyo
Board Member	Motion to Approve the Removal of Ki-Afi Ra Moyo as a board member of the City of Cincinnati Primary Care Board. Ki-Afi Ra Moyo read a prepared statement, which is attached to the minutes as Attachment A.	1 st : Brown 2 nd : Adams Votes: 3 Nay, 4 Yay, 5 abstain	Robert Brown
COVID-19	COVID-19 Update for CCPC Board Meeting - Presentation		Maryse Amin, PhD, MS
Telemedicine	Telemedicine Visits Over Time & Total - Presentation		Domonic Hopson
Credentialing and Privileging	Handouts November 2020 December 2020		Phyllis Richardson

Finance Update	CHD Profit and Loss Statement		Robert Hall
	 Reimbursement through CARES Act 		
	 Credit Card Integration via MyChart 		
	 Other forms of payment in future 		
	Revenue Presentation		
	 Monthly Visit Revenue 		
	Payor Mix		
	Payor Mix – SBHCF		
	Payor Mix – BH		
	AR Trends		
	 Days in A/R and total A/R 		
Nursing Director	PCMH Recertification Approved		Virginia Scott
Update	 American Heart Association 		
	recognition for blood pressure care		
QI/QA	 Depression Screening 		Grant Mussman,
	 Tobacco Use Screening 		M.D.
	 CAD: Statin Therapy 		
	DM Poor Control		
	ADD OTHERS. CHECK HANDOUT.		
Old Business			
New Business	Board Member Advocacy	To be placed	
	 COVID Insights 	on January	
	• Actions	2021 Agenda.	

Meeting	adj	journed	8:16	p.m.

Next meeting January 13, 2021

The meeting can be found at: https://archive.org/details/ccpc-board-meeting-12-9-20